

CV



Personal Information

Name: Christian Furtner, MA
Date of birth: 04/09/1986 in Vienna
Citizenship: Austria
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Education

09/2015 – 06/2018: **Master of Arts in Business**
Innovation & Management in Tourism
Salzburg University of Applied Sciences, Salzburg

09/2007 – 01/2011: **Bachelor of Arts in Business**
Media & Communications Consulting
Majors: PR & Event Management, Market Research
St. Pölten University of Applied Sciences, St. Pölten
Semester abroad: Université Montpellier 1

09/2001 – 06/2006: **Reifeprüfung Certificate and VET Diploma**
Specialising in Management in the Tourist Industry
College of Tourism, 1130 Vienna

09/1997 – 06/2001: Grammar School, 1160 Vienna

Work Experience

Since 09/2004: **GVO Personal, Manpower Hospitality, club catering, Vienna**
Service, freelance and part-time catering for four- and five-star hotels

11/2016 – 01/2017: **Die Genusskrämerei Hallein – Vom Fass, Hallein**
Shop assistant

02/2012 – 07/2015: **Costa Crociere S.P.A., onboard: 3 world cruises**
International Host/Hospitality Service Senior
Travelling worldwide on board cruise ships: *Costa Victoria, Fortuna, Deliziosa, Luminosa, Pacifica*

Tasks:

- Presenting embarkation and disembarkation travel talks for German-speaking guests
- Leading ship tours and kitchen visits
- Translating the daily programme
- Working in public relations and complaint management
- Relaying guest feedback to department heads
- Offering promotional support to Tour Department
- Assisting guests on excursions

02/2011 – 04/2011: **Trinergy International, 1140 Vienna**
Client Service, Internship

02/2010 – 07/2010:

ikp PR & Lobbying GmbH, 1090 Vienna

PR Assistant, Internship

Tasks:

- Composing texts for press releases and advertorials
- Assisting in event planning
- Undertaking research and customer support

02/2009 – 01/2010:

Campus & City Radio – CR 94.4, 3100 St. Pölten

Team Leader, Marketing & Events

Tasks:

- Developing a communication strategy
- Assisting management regarding internal and external communication
- Overseeing content management (website, social media)

10/2006 – 06/2007:

Caritas Home for Refugees and Migrants, 1150 Vienna

National Service – non-military option

06/2004 – 08/2004:

Renaissance Vienna Hotel, 1030 Vienna

Practical Training: Kitchen

06/2003 – 08/2003:

Austria Classic Hotel Vienna, 1020 Vienna

Practical Training: Service, Reception, Housekeeping

▪ **T r a i n i n g**

Training & Coaching:

Social Presencing Theater (2017), HarvardX
Leaders of Learning (2017), MITx u.lab 0x (2016),
Forumtheater (2015), Theatre for Living Level 2 (2015)

Entrepreneurship:

BerkleeX Creativity & Entrepreneurship (2017)

Facilitation:

The Art of Hosting and Harvesting (2017)

Communication:

Body Language (2014), Trinergy NLP-Practitioner (2010)

▪ **L a n g u a g e s**

English:

Excellent command (IELTS 7.0)

French:

Good command (B1+)

Spanish, Italian:

Working knowledge (A2)

Arabic, Portuguese:

Very basic knowledge

▪ **O t h e r**

Skills:

Microsoft Office, Adobe Photoshop, Wordpress, etc.

Awards:

Iscontour 2017 „Best ICT-Paper 3rd Place“

Hobbies:

Sports, improvisational theatre, etc.